

Privacy Policy

This privacy policy applies to the CSIRT website of Globo (hereinafter "*csirt.globo*") and explains how the personal data of individual users (hereinafter "User") who access and/or use the services of the *csirt.globo* portal are collected, shared, and processed by Globo. Additionally, this document describes the rights that Users have regarding their Personal Data and how they can exercise these rights.

For the purposes of this policy, the following definitions apply:

"Personal Data": Any information relating to an identified or identifiable natural person;

"Users": Natural persons who access and/or use the services offered by the *csirt.globo* web portal;

"REPORTERS": Any individual or entity that identifies and reports a security vulnerability in Globo's systems, applications, or services, in accordance with the guidelines established in the responsible disclosure program.

1. Controller of Personal Data

Globo Comunicação e Participações S.A. ("Globo") is the controller of the Personal Data collected from users who submit information through the CSIRT website, available at *csirt.globo*, according to the purposes established below.

2. Categories of Personal Data

Globo collects and processes the following Personal Data:

- Name;
- Email;
- Telephone.

3. Purposes of Processing Personal Data

The Personal Data collected will be used exclusively for the following purposes:

1. **Disclosure of Vulnerability Reports:** Use of the Reporter's name and, at their discretion, a social media contact for disclosure on our channels, provided that the Reporter gives explicit consent at the time of submission.
2. **Content Removal:** The Reporter will have the option to request the removal of disclosed content at any time.

Personal Data will not be used for any other purposes beyond those described above.

4. Sharing of Personal Data

Reporters' Personal Data will not be shared with third parties, except when necessary to comply with legal or regulatory obligations.

5. Retention Period of Personal Data

We will retain the Reporter's Personal Data as long as necessary to provide our Services.

Globo follows the guidelines contained in its internal policies related to data disposal, always considering the nature of the data maintained and the needs of its use over time, including legal, regulatory, and potential legal demands.

Given the ongoing need to retain certain information, Personal Data may be retained for an indefinite period when necessary to meet legitimate interests or comply with legal and regulatory obligations. Once the retention periods defined in our internal policies have expired, we will delete part of the data, retaining only those that are necessary.

6. Security

Globo is committed to ensuring the security and confidentiality of Personal Data. Therefore, appropriate security measures and technical means have been adopted to prevent their loss, misuse, or unauthorized access.

Additionally, Globo has procedures in place to deal with any suspected security breach of the Personal Data we are processing. In case of a security breach of Personal Data, Globo will notify the involved parties and the applicable authority, as required by law.

Furthermore, SSL certification confirms Globo's identity and ensures that our site is trustworthy, providing users with the security of operating in a safe online environment. The SSL certificate ensures that your bank and personal data are encrypted, allowing you to conduct operations securely.

However, the transmission of information over the Internet is not completely secure. Although Globo has adopted security measures and technical means to protect your Personal Data, we cannot guarantee the security of data transmitted over the Internet; therefore, any transmission is at the Reporter's own risk. Once Globo has received your Personal Data, we will use strict procedures and security measures to prevent unauthorized access.

7. Rights of Personal Data Subjects

As Personal Data subjects, Reporters have the following rights, as stipulated by the General Data Protection Law ("LGPD"):

- Confirmation of the existence of processing;
- Access to data;
- Correction of incomplete, inaccurate, or outdated data;
- Request for anonymization, blocking, or deletion of unnecessary, excessive, or non-compliant data with the LGPD;
- Request for the deletion of personal data when the legal basis for processing is consent;
- Withdrawal of consent at any time. To exercise these rights, the Reporter can send an email to: *csirt@csirt.globo*

8. Anonymization or Deletion

Personal Data will be retained for the necessary time for the mentioned purposes, and will subsequently be deleted or anonymized, as requested by the Reporter.

9. Changes to These Terms

Globo may amend these terms by publishing the updated version on the *csirt.globo* website. We recommend periodically reviewing these terms to stay informed of any changes.